

## GME Institutional Coordinator Excellence Award



While institutional coordinators' titles may vary, this generally refers to the role that supports the designated institutional official (DIO), manages the day-to-day operations of the Graduate Medical Education (GME) Office, and is actively involved in the ACGME-related functions of the institution. This award recognizes an individual who demonstrates in-depth knowledge of GME and skillfully manages the multiple roles of administrator, counselor, enforcer, coordinator, organizer, and scheduler.



**Marcie L. Becker, MEd**

The MetroHealth System/Case Western Reserve University  
Cleveland, Ohio

**Nominators had this to say:**

“Organizationally, the orientation, onboarding, and offboarding of residents annually is flawless. Marcie conducts a 22-point ‘supplemental review’ of every program annually to ensure compliant documentation for a site visit anytime. She combs through [ACGME Accreditation Data System] submissions and edits them for perfection. As a counselor, she is one-stop shopping for residents to find accommodation, learn driving on snow/ice, and more! She has excellent inter-institutional relationship[s] with all neighboring institutions. She collaborated with coordinators to create a coordinator manual. She worked with Compliance to simplify the Safety Event Reporting system, enhancing [the] reporting rate.”

“Marcie has taken sincere steps to promote communication among the DIO, program coordinators, program directors, and residents. She has taught 75 TeamSTEPPS instructor courses as a Master Trainer focusing on communication. Marcie founded annual GME excellence awards for program director, coordinator, resident, and fellow. She runs a Chief Resident Workshop for all incoming chiefs. She assists [the] House Officers Association on leadership, wellness, and service to others.”

“Marcie is incredibly knowledgeable, but what sets her apart is how effective she is at communicating that knowledge in a professional and supportive way. She goes out of her way to make me feel as though my small program is important. Marcie’s elevated level of professionalism and strong people skills are universally recognized by the other program directors. Our program directors unanimously appreciate her almost constant availability and quick response to any concerns.”